

## 2010 Annual Call Report

The following are the 9-1-1 call statistics for 2010 broken down by PSAP:

- St Clair County Totals
  - Total 9-1-1 Calls: 183,88
  - Wireless 9-1-1 Calls: 126,927 wireless (69%)
  - Wireline 9-1-1 Calls: 56,958 wireline (31%)
  - VoIP 9-1-1 Calls: 422
  - Average Calls Per Day: 503
- Belleville
  - Total 911 Calls: 24,716 (13%)
  - Average Calls Per Day: 67
- Cahokia
  - Total 911 Calls: 14,922 (8%)
  - Average Calls Per Day: 40
- CENCOM
  - Total 911 Calls 68,429 (37%)
  - Average Calls Per Day: 187
- Centreville
  - Total 911 Calls 10,911 (5%)
  - Average Calls Per Day: 29
- East St Louis
  - Total 911 Calls 52,441 (28%)
  - Average Calls Per Day: 143
- Fairview Heights
  - Total 911 Calls 10,052 (5%)
  - Average Calls Per Day: 27
- O'Fallon
  - Total 911 Calls 10,043 (4%)
  - Average Calls Per Day: 27
- Swansea
  - Total 911 Calls 5,701 (3%)
  - Average Calls Per Day: 15