

2009 Annual Call Report

The following are the 9-1-1 call statistics for 2009 broken down by PSAP:

- St Clair County Totals
 - Total 9-1-1 Calls: 178,325
 - Wireless 9-1-1 Calls: 112,491 wireless (63%)
 - Wireline 9-1-1 Calls: 65,834 wireline (37%)
 - VoIP 9-1-1 Calls: 947
 - Average Calls Per Day: 488
- Belleville
 - Total 911 Calls: 24,395 (13%)
 - Average Calls Per Day: 66
- Cahokia
 - Total 911 Calls: 14,479 (8%)
 - Average Calls Per Day: 39
- CENCOM
 - Total 911 Calls 60,125 (33%)
 - Average Calls Per Day: 164
 - Centreville
 - Total 911 Calls 10,422 (5%)
 - Average Calls Per Day: 28
 - East St Louis
 - Total 911 Calls 50,103 (28%)
 - Average Calls Per Day: 137
 - Fairview Heights
 - Total 911 Calls 9,174 (5%)
 - Average Calls Per Day: 25
 - O'Fallon
 - Total 911 Calls 8,514 (4%)
 - Average Calls Per Day: 23
 - Swansea
 - Total 911 Calls 5,766 (3%)
 - Average Calls Per Day: 15