

Class Statistics From 01/01/2010 To 12/31/2010

	Hours Per Class	Number Of Classes	Student Counts						Average Class Size	Accum. Hours Taught
			Enrolled	Passed + Failed + No Shows + Withdrawn + Canceled + Courtesy	Enrolled	Passed + Failed + No Shows + Withdrawn + Canceled + Courtesy	Enrolled	Passed + Failed + No Shows + Withdrawn + Canceled + Courtesy		
9-1-1 System Basics										
80 Hour Basic Telecom	80.00	1	6	6	0	0	0	0	480	
DOJ Requirement										
TTY Six Month Review	1.30	18	134	118	0	9	5	2	156	
EMD										
Emergency Medical Dispatch	24.00	2	8	7	0	1	0	0	168	
Re-Certification										
9-1-1 System Review	4.00	6	75	73	0	1	0	1	296	
Crisis Communications	4.00	1	3	3	0	0	0	0	12	
Customer Service	3.00	1	10	10	0	0	0	0	30	
EMD Re-Certification Test	2.00	5	50	50	0	0	0	0	100	
EMD-Q RE-CERTIFICATION	2.00	1	1	1	0	0	0	0	2	
Journal-Over the Top (Expires 2/28/2011)	1.00	1	1	1	0	0	0	0	1	
Journal-Problems with Breathing (Expires 12/31/2010)	1.00	2	4	4	0	0	0	0	4	
Journal-Process to Make Perfect (Expires 4/30/2011)	1.00	1	3	3	0	0	0	0	3	
Journal-Remain in Control (Expires 6/30/2011)	1.00	1	3	3	0	0	0	0	3	
Journal-Rerouting with Reason (Expires 10/31/2011)	1.00	1	15	15	0	0	0	0	15	
Journal-Water Worries (Expires 8/31/2011)	1.00	1	1	1	0	0	0	0	1	
Mental Illness & Law Enforcement	4.00	3	51	47	0	2	2	0	188	
MPDS Review	4.00	3	48	48	0	0	0	0	192	
SARAA & AMBER Alert Class	3.00	3	54	51	0	2	1	0	153	
Telecommunicator Crisis Response	4.00	1	1	1	0	0	0	0	4	
The Other Drugs-Meth & Club Drugs	3.00	3	53	52	0	0	0	1	159	
TTY Refresher - Full Course	3.00	4	67	61	0	4	1	0	183	
Wireless Call Taking Class	3.00	1	6	6	0	0	0	0	18	
Totals:		60	594	561	0	19	9	4	2,168	

NOTE: At Least 105 Students Were Trained From 01/01/2010 To 12/31/2010