

Class Statistics

From 01/01/2011 To 12/31/2011

	Hours Per Class	Number Of Classes	Student Counts							Average Class Size	Accum. Hours Taught
			Enrolled	= Passed	+ Failed	+ No Shows	+ Withdrew	+ Canceled	+ Courtesy		
9-1-1 System Basics											
80 Hour Basic Telecom	80.00	1	10	10	0	0	0	0	0	10.0	800
DOJ Requirement											
TTY Six Month Review	1.30	18	162	134	0	19	8	1	0	8.5	174
EMD											
Emergency Medical Dispatch	24.00	7	24	16	5	3	0	0	0	3.4	504
Re-Certification											
9-1-1 System Review	4.00	3	33	27	0	4	0	0	2	11.0	116
Critical Incident Mgmt.-Simulation Based Training for Dispatch Personnel	16.00	6	119	102	0	12	5	0	0	19.0	1,632
Customer Service	3.00	2	32	27	0	5	0	0	0	16.0	81
EMD Re-Certification Test	2.00	2	21	21	0	0	0	0	0	10.5	42
Journal-Over the Top (Expires 2/28/2011)	1.00	1	30	30	0	0	0	0	0	30.0	30
Journal-Process to Make Perfect (Expires 4/30/2011)	1.00	2	49	49	0	0	0	0	0	24.5	49
Journal-Remain in Control (Expires 6/30/2011)	1.00	2	48	48	0	0	0	0	0	24.0	48
Journal-Rerouting with Reason (Expires 10/31/2011)	1.00	2	45	43	2	0	0	0	0	22.5	45
Journal-Stomach This (Expires 12/31/2011)	1.00	2	36	36	0	0	0	0	0	18.0	36
Journal-Water Worries (Expires 8/31/2011)	1.00	2	51	51	0	0	0	0	0	25.5	51
Liability Issues	3.00	3	41	37	0	4	0	0	0	13.7	111
MPDS Review	4.00	3	33	33	0	0	0	0	0	11.0	132
Severe Weather	3.00	2	20	16	0	4	0	0	0	10.0	48
Sex Offender Registration Seminar	7.00	1	2	2	0	0	0	0	0	2.0	14
Strategies for Dealing With Difficult People	4.00	4	67	65	0	1	0	1	0	16.5	260
TTY Refresher - Full Course	3.00	6	53	50	0	3	0	0	0	8.8	150
Wireless Call Taking Class	3.00	3	39	35	0	4	0	0	0	13.0	105
Totals:		72	915	832	7	59	13	2	2		4,428

NOTE: At Least 189 Students Were Trained From 01/01/2011 To 12/31/2011